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P34 – Business Continuity Policy Statement

01.08.2024



P-34 Business Continuity Policy Statement

The organisation regards maintaining normal business operations and continuity of service as of critical importance which is why comprehensive Business Continuity Plans have been developed to ensure adequate arrangements for business continuity in response to any unplanned incidents that could affect normal operations are in place. This also includes a comprehensive strategy for the consideration and avoidance of disruptive incidents and consideration of business continuity is incorporated into overall management systems.

Disruptive Incidents

A disruptive incident is defined as any unplanned event that can affect or prevent the business from providing or continuing with normal provision of services. Some incidents may be entirely out with the control of the organisation but consideration is still required to ensure adequate provisions are in place for recovery of operations.

Business Continuity Arrangements

Continuity arrangements are documented and included as part of our overall management systems and are continually reviewed and tested. Continuity arrangements include;

- Overview of Continuity Responsibilities;
- Provision of resources and training required for ensuring continuity;
- Emergency Recovery Teams details and responsibilities;
- Business Continuity Procedures including detailed arrangements for activation of continuity plans / emergency response;
- Business Continuity / Disaster Recovery Plans;
- Risk Register which includes review of potential disruptive incidents and Business Impact Analysis;
- Procedures for ongoing testing of business continuity arrangements.

Business Continuity Management

A Business Continuity Lead has been appointed and they are responsible for reviewing and maintaining overall business continuity arrangements, business continuity objectives and achieving continual Improvement of continuity arrangements.

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Approved by:

Manacha

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